

## What is SmartSimple Cloud +AI?

SmartSimple Cloud +AI connects your SmartSimple Cloud solution to emerging Artificial Intelligence (AI) Large Language Models (LLMs) like OpenAI and Google Bard. SmartSimple Cloud +AI is AI agnostic and has been designed to support various AIs as the market matures, thus providing choice while future-proofing your system. Multiple AIs can be supported within the same instance of SmartSimple Cloud.

## How can SmartSimple Cloud +AI be used?

SmartSimple Cloud +AI has two modes of operation:

**Automation** – in this mode, the interaction with the AI is fully automated. Artifacts such as Web Page Views, Email Templates, and Read-Only fields are configured to automatically interact with the AI and process the results of the interaction.

- For example, the AI could take the values from data entered into fields such as checkboxes, drop downs, or narrative text on an application and prepare a summary or executive statement using the said values.

**Interactive** – this mode is available in the context of a single object, such as a grant application or a review, and supports individual users in accessing the AI in the context of their work.

- For example, in this use case, a user could type in a request and the AI could return results such as content for an email to send to a grantee for a particular purpose like an approval or decline letter.

## How will SmartSimple Cloud +AI help my organization?

- It can streamline critical processes and reduces the administrative burden, making it easier for your organization to work more effectively.
- It introduces text completion AI functionality using Large Language Models (LLMs) like OpenAI and Google Bard, which has a wide range of use cases including supplementing and enriching data on the fly, text summarizations, language translations, personalized communications at scale, and more.
- It allows for the further customization of workflows to meet the specific needs of your organization and provides a more tailored experience for all stakeholders.

## What AI services does SmartSimple Cloud +AI support?

SmartSimple Cloud +AI is AI service agnostic and currently supports OpenAI and Google Bard, with the ability to add other services as they become available.

## How is SmartSimple Cloud +AI integrated with SmartSimple Cloud?

SmartSimple Cloud +AI is seamlessly integrated with SmartSimple Cloud, allowing your users to interact with AI and obtain helpful information in a single interface. Implementing this product fully leverages SmartSimple Cloud's robust architecture to create fully constructed AI queries that can support any business process.

## What you'll need:

- Your organization will need to have its own AI subscription.
- Your organization will need a subscription to SmartSimple Cloud +AI.

## How do you get SmartSimple Cloud +AI?

- You can request SmartSimple Cloud +AI via the Marketplace or through your Account Manager.
- A Sales Order is generated and sent to you.
- SmartSimple activates SmartSimple Cloud +AI.
- Your AI subscription details are added to your instance (Global Settings, Integrations).
- Your organization is ready to use SmartSimple Cloud +AI.

**Note:** Some features may require configuration.

## When will SmartSimple Cloud +AI be available for purchase?

SmartSimple Cloud +AI is live for preview and available to customers to purchase effective March 9th, 2023. Visit the SmartSimple Cloud Marketplace today to learn more.

For any other questions please contact [platformsolutions@smartsimple.com](mailto:platformsolutions@smartsimple.com).